

**TOWN OF WELLESLEY
WELLESLEY, MASSACHUSETTS 02481**

MUNICIPAL LIGHT BOARD
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GORDON F. KINGSLEY
THOMAS E. PEISCH



RICHARD F. JOYCE, DIRECTOR
P.O. BOX 364
455 WORCESTER STREET
WELLESLEY, MA 02481
781-235-7600
FAX 781-237-1936

MUNICIPAL LIGHT PLANT

June 26, 2007

Dear Municipal Light Plant Customer:

The Municipal Light Plant ("MLP") has received a number of inquiries regarding the recent momentary power outages experienced at your residence. Please be assured that we are aware of these interruptions and we are also aware of the associated inconveniences.

From July 1, 2006 to today there have been eight power interruptions on the 1584 circuit that supplies electricity to your home. Of these interruptions, four, possibly five, were caused by squirrels. What happens in most cases is a squirrel will come in contact with the MLP's electrical line creating a fault. The MLP's recloser senses the fault and shuts the power off for five seconds. After five seconds the line is automatically re-energized. If the fault clears power stays on. We have provided a summary below of the outages that most of you would have experienced over the past 12 months:

<i>Date</i>	<i>Duration</i>	<i>Cause</i>
July 21, 2006	½ Second	Unknown (squirrel or tree limb suspected)
August 2, 2006	5 Minutes	Phase imbalance extremely high temperatures
April 23, 2007	5 Seconds	Squirrel
May 24, 2007	5 Minutes	Squirrel
May 30, 2007	½ Second	Squirrel
June 12, 2007	½ Second	Squirrel
June 18, 2007	½ Second	Tree
June 22, 2007	½ Second	Tree

All of us at the MLP take a great deal of pride in providing Wellesley residents and businesses with the most reliable electricity possible. Although the loss of power for just over 10 minutes during the past year is outstanding, we are not pleased with the number of nuisance outages. The MLP's line operations and engineering staff have begun patrolling the entire 1584 circuit and will identify opportunities to install additional protection to prevent squirrel contact.

We appreciate your patience and understanding but want you to know that these outages are largely beyond our control. Please feel free to let me know via telephone, 781-235-7600, extension 3380 or email: djoyce@wellesleyma.gov if you should require any additional information. As always, we welcome your feedback.

Yours truly,

/s/ R. F. Joyce

Richard F. Joyce
Director